Team Members for the 1997 DOE Quality Award Application

Project Leader: Brian Thompson (QP)

No.	Category/Area	Team Members
1.0	Leadership	team leader: Lu Ann Zook (FSS-1)
	Champion: Tom Caroia	Pam French (DIR)
	Champion: Tom Garcia	Sam Gibson (UC) Albert Jiron (CIO)
		Kay Strong (HR-6)
1.1	Leadership System	Kay Strong (TIK-0)
1.2	1 7	
	Citizenship	
2.0	Strategic Planning	team leader: Virgil Sanders (QP)
		Steffanie Coonley (FSS-2)
	Champion: Rich Bastian	Annemarie Gustavsson (CST)
		Blair Stephenson (HR-6)
2.1	1	
2.2	1 3 55	
3.0	Customer and Market Focus	team leader: Martha Waters (QP)
		Ed Arthur (NMSM-PO)
	Champion: Joe Laia	Molly Birely (IPO)
		Buck Koonce (UC)
		Barbara Partain (NIS-18) Yvonne Salaz (QP)
		Jackie Stack (CIC-14)
3.1	Customer and Market Knowledge	Juckie Stack (CIC 14)
3.2		
3.2	Relationship Enhancement	
4.0	Information and Analysis	team leader: Diane Quintana
		(ESH-14)
	Champion: Charlie Slocomb	Kay Fletcher (CIC-DO)
	_	Sergio Nevel (UC)
		Marta Oakley (AA-1)
		Amy Sahota (BUS-2)
4.1		
	and Data	
4.2	1	
	Information and Data	
4.3	1 3	
	Performance	

5.0	Human Resource Development	team leader: Don Winston
	and Management	(HR-DO)
	_	dede Collins (ESH-14)
	Champion: Mike Lucero	Janet Langone (HR-6)
		Janet Moody (HR-6)
5.1	Work Systems	
5.2	Employee Education, Training,	
	and Development	
5.3	Employee Well-Being and	
	Satisfaction	
6.0	Process Management	team leader: Joe Ortega (QP)
		Chris Caudil (JCI)
	Champions: Walt Kirchner	Bob Hardekopf (DoD-PO)
	Bernie van der	Ware Hartwell (EM-PRG-OPS)
	Hoeven	Kevin Holsapple (ESH-14)
6.1	Management of Product and	
	Service Processes	
6.2	\mathcal{E}	
6.3		
	Partnering Processes	
7.0	Business Results	team leader: Bob Stuewe (ESH-3)
		Gary Cort (ESH-14)
	Champions: Al Sattelberger	Allen Hartford (STB)
	Allan Johnston	Spencer Hill (BUS-DO)
		Todd McElroy (PTLA)
7.1	Customer Satisfaction Results	
7.2	Financial and Market Results	
7.3	Human Resource Results	
7.4	Supplier and Partner Results	
7.5	Company-Specific Results	

INTERNAL REVIEW TEAM	team leader:
	Jennifer Pratt (QP)
SITE VISIT TEAM	